

Roll No.					Total No. of Pages: 0
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Total No. of Questions: 09

BSc. (Catering and Culinary Arts) (2015 & Onwards) (Sem.-3)

HOUSE KEEPING

Subject Code: BSCCA-307 M.Code: 74232

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students 2. have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Define the term:

- a) Public area cleaner
- MANN FIRSTRANKET COM b) Mechanical equipments
- c) Cleaning schedule
- d) VIP amenities
- e) Double room
- f) Sleeper
- g) Out of service
- h) Scanty baggage
- i) Weekly cleaning
- j) Duty roster



SECTION-B

- 2. List the functions of Housekeeping department.
- 3. What is the importance of interpersonal skills and good grooming standards?
- 4. Explain the use of cleaning chemicals on different surfaces.
- 5. Differentiate between lines of authority and areas of responsibility.
- 6. What are the areas of responsibility of the Housekeeping department?

SECTION-C

- 7. With the help of a diagram, explain mechanical equipments in housekeeping department.
- 8. List and explain different amenities provided in standard, superior and deluxe rooms in a MMM/FirstRanker.com hotel.
- 9. Write an essay on Cleaning Schedules.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

2 | M -74232 (S2)-1671