

Total No. of Pages : 02

Total No. of Questions : 09

BSc. (Catering and Culinary Arts) (2015 & Onwards) (Sem.-5)

HUMAN RESOURCE MANAGEMENT

Subject Code : BSCCA-504

M.Code : 74741

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Answer briefly :

- Incentives and rewards
- Application blank
- Reference check
- Manpower gap
- Third party interviews
- Stress interview
- HRD
- Salary and wages
- Staff supervision
- Manpower planning

SECTION-B

2. State the objectives of HR Planning.
3. Explain the advantages for external sources of recruitment.
4. Differentiate between a stress interview and probing interview process.
5. Describe different types of promotion in workplace.
6. Why incentive and rewards are important in an organization?

SECTION-C

7. Explain the steps in HR Planning with the help of a diagram / flowchart.
8. Describe different types of employment tests.
9. Write an essay on Staff motivation and its effects at workplace.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.