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Total No. of Questions : 09

B.Sc.(HMCT) (2014 to 2017 Batch) (Sem.-3)

ACCOMMODATION OPERATION-I

Subject Code : BSHM-304

M.Code : 12092

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt **ANY FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt **ANY TWO** questions.

SECTION-A

1. Describe in brief :

- a) What do you mean by Druggets?
- b) Define Suzies.
- c) Write **any four** types of Stains.
- d) Difference between swabs & scrims.
- e) What do you mean by Room Inspection list?
- f) Define Frequency Schedule.
- g) Define Guest Supplies.
- h) Name **any Four** Equipments used in Flower Arrangement.
- i) Difference between off site & on site laundry.
- j) Write **any four** Mechanical cleaning equipments.

SECTION-B

- 2) Explain **any five** laundry equipment briefly.
- 3) How does Housekeeping Department coordinate with front office & maintenance department?
- 4) What are care labels? Describe the various symbols used on care labels.
- 5) Discuss the two types of maintenance work carried out in a hotel with example of the activities they entail.
- 6) What is stain removal? Write down the procedure for stain removal.

SECTION-C

- 7) What are the advantages and disadvantages of on premises laundry?
- 8) Discuss the lost and found procedure with appropriate formats.
- 9) Explain the design procedure to be followed in flower arrangement.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.