

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

B.Sc.(HMCT) (2016 & 2017 Batch) (Sem.-5)

ACCOMMODATION OPERATION-II

Subject Code : BSHM-504

M.Code : 75393

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A**1. Define the following :**

- a) Zero base budgeting
- b) SOP
- c) Lead time quantity
- d) Work schedule
- e) FTE
- f) Buddy system
- g) Cash and Carry method of buying
- h) Recycle Inventory
- i) Safety Analysis
- j) Security

SECTION-B

2. What is par? How is par level established for non-recycled inventory?
3. What is duty roster? Describe briefly with the help of duty roster format.
4. Write down the different types of training programmes for housekeeping staff.
5. Write briefly on **any two** of the following :
 - a) Outsourcing
 - b) Floor plan
 - c) Inspection checklist
6. Prepare a poster for the staff in the housekeeping department for a hotel, containing visual instructions on: Saving Water **OR** Saving Electrical Energy.

SECTION-C

7. “*Prevention is better than cure*”. Justify the statement by mentioning the various prevention measures which should be taken to avoid accidents.
8. What steps can be taken by housekeeping employees to prevent fires.
9. Write on the various advantages and disadvantages of outsourcing the housekeeping services.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.