

Roll No. Total No. of Pages: 02

Total No. of Questions: 09

B.Sc.(HMCT) (2016 & 2017 Batch) (Sem.-5) PRINCIPLES OF MANAGEMENT-I

Subject Code: BSHM-506 M.Code: 75395

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students 2. have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

- 1. StRainker com Define/explain the following in two-three lines each:
 - a) Planning
 - b) Coordinating
 - c) Middle level management
 - d) Strategic planning
 - e) Human relations movement
 - f) Laissez faire management style
 - g) Problem solving
 - h) Democratic management style
 - i) Management: a continuous process
 - j) Short term plans



SECTION-B

- 2. List and give a brief about various characteristics of management.
- 3. Give a brief about different levels of management.
- 4. What is the scientific management theory by FW Taylor?
- 5. What are the qualities that a manager should possess to be successful in hotels?
- 6. What do you understand by Systems approach to management?

SECTION-C

- 7. What is the importance of Planning? Explain different types of plans in your words.
- 8. List and explain different Management-styles and their advantages & disadvantages with relation to hospitality industry.
- 9. What is the importance of decision making? Explain different steps involved in decision making process.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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