



### SECTION-B

2. List and give a brief about various characteristics of management.
3. Give a brief about different levels of management.
4. What is the scientific management theory by FW Taylor?
5. What are the qualities that a manager should possess to be successful in hotels?
6. What do you understand by Systems approach to management?

### SECTION-C

7. What is the importance of Planning? Explain different types of plans in your words.
8. List and explain different Management-styles and their advantages & disadvantages with relation to hospitality industry.
9. What is the importance of decision making? Explain different steps involved in decision making process.

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