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B.Sc.(HMCT) (2014 to 2017 Batch) (Sem.-2)

HOUSE KEEPING-II

Subject Code : BSHM-204

M.Code : 12080

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

Q1. Define in brief :

- a) Damask
- b) Turndown Service
- c) Area Inventory list
- d) Emergency Key
- e) Dirty Dozens
- f) Detergents
- g) Log Book
- h) EPNS
- i) Linen Chute
- j) Mitring

SECTION-B

- Q2. What is the role of supervisor in the functioning of a housekeeping department?
- Q3. Enumerate the activities carried out in the sewing room.
- Q4. Discuss the cleaning of a health club.
- Q5. What are the different ways of making up a hotel bed?
- Q6. Write a short note on computerized key card.

SECTION-C

- Q7. Discuss the factors to be considered while selecting or designing uniform.
- Q8. Explain the importance of maintaining “Key Control” to ensure safety of guest.
- Q9. List any ten precautions you would take as a GRA on the guest floor.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.