

SECTION-B

2. Write a note on 'advanced job aid tools'.
3. Explain the ways to recognize and avoid hazards.
4. Discuss briefly the contemporary maintenance problems.
5. Explain how negligence in information exchange and communication affects performance?
6. Explain the effect of training on performance.

SECTION-C

7. Explain the following factors affecting human performance :
 - (a) Fitness (2)
 - (b) Stress (2)
 - (c) Time pressure & deadlines (2)
 - (d) Workload (2)
 - (e) Shift work (2)
8. What are the physical environment factors and how these factors affect the performance? (1,9)
9. Explain the following :
 - (a) Incidents attributable to human factors/human errors (4)
 - (b) Error models and theories (6)

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