

Code: 14E00101

MBA I Semester Supplementary Examinations December/January 2018/19

MANAGEMENT & ORGANIZATIONAL BEHAVIOUR

(For students admitted in 2014 (LC), 2015 & 2016 only)

Time: 3 hours Max. Marks: 60 SECTION - A (Answer the following: $(05 \times 10 = 50 \text{ Marks})$ 1 Discuss Henry Fayol's principles. OR 2 Write notes on Henry Mintzberg role of managers. 3 Enumerate on types of plans. OR 4 Describe the process of controlling. Also state the essentials of control process. 5 Explain the factors influencing personality and any one theory of personality in detail. Write short notes on Johari Window model. 6 7 Describe the various stages of group development. State the importance of motivation. Explain Herzberg's of motivation. 8 9 Explain about Conflict process.

SECTION – B

Why do people resist change? As a manager, how would you overcome such resistance?

(Compulsory question, 01 X 10 = 10 Marks)

11 Case Study:

10

Match the panel of leaders and the leadership quality they possess:

a. Azim Premji
b. Bill Gates
c. Hitler
d. Mother Teresa
a. Autocratic
b. Transformational
c. Charismatic
d. Benevolent

Authenticate your answer by describing the leadership qualities of each individual listed above.
