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B.Tech Ind. Engg. & Mgt. (Spl. in TQM) (Sem.-4)
WORK STUDY AND ERGONOMICS

Subject Code: IEM-401 M.Code: 61016

Time: 3 Hrs. Max. Marks: 40

INSTRUCTIONS TO CANDIDATES:

- 1. Attempt All EIGHT questions from SECTION-A carrying TWO marks each.
- 2. Attempt any SIX questions out of EIGHT from SECTION-B carrying FOUR marks each.

SECTION-A

1. Answer briefly:

- a) Define Productivity. What are the types of productivity?
- b) Explain the relationship of work study with human factors.
- c) Explain the objectives and scope of method study.
- d) Explain the elements of flow process chart giving their significance and applications.
- e) Explain the objectives of an incentive plan. What are various incentive plan adopted by organizations for motivating employees?
- f) Define ergonomics. Describe the objectives and basic principles of ergonomics.
- g) How does anthropometric data facilitate improving work capacity and reduce stress and fatigue?
- h) How does excessive heat at workplace affect human heat balance?

SECTION-B

2. What is a good productivity ratio? How is productivity calculated? How do organizations evaluate productivity at all levels: Employee, Organization?

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- 3. Define work study. State the areas of application of work study in an Industry.
- 4. Discuss the principles of motion economy.
- 5. What do you understand by multiple activity chart? Give an example to explain the functioning of multiple activity chart.
- 6. Explain the procedure for calculation of standard time in a manufacturing unit giving description of various allowance to be accounted for computation of standard time.
- 7. Describe the ergonomic principles for job requiring standing posture.
- 8. Define anthropometry. How does anthropometric data help in designing the workplace?
- 9. Explain the sources of noise at workplace and how do they affect the worker performance? How noise effects can be minimized at workplace?

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NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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