

**Total No. of Pages : 02**

**Total No. of Questions : 09**

**BTTM (2018 Batch) (Sem.-1)**

# INTRODUCTION TO HOSPITALITY INDUSTRY

**Subject Code : BTM-105-18**

**M.Code : 75421**

**Time : 3 Hrs.**

**Max. Marks : 60**

**INSTRUCTIONS TO CANDIDATES :**

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

## SECTION-A

- 1. Explain the following :**

- a) Hotel
- b) Resort hotel
- c) Airport hotel
- d) Room service
- e) Fine dining restaurant
- f) Bar
- g) Banquet
- h) What is Menu?
- i) Quick service restaurant
- j) Food production

### SECTION-B

2. Differentiate between commercial and welfare catering establishments.
3. What are the components of Hospitality Industry?
4. Write a note on Institutional food service.
5. What are the various facilities offered to a guest in a five star Hotel?
6. Write a note on the food service operations on a cruise ship.

### SECTION-C

7. Write a detailed note on the hotel grading system in India.
8. Write an essay on the changing trends of Hospitality Industry.
9. Discuss in detail about the history and growth of Hotel Industry.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**