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Question Paper Code: CMB009

MBA II Semester End Examinations (Supplementary) - December, 2018

Regulation: .-R16

**MANAGEMENT INFORMATION SYSTEM AND ENTERPRISE RESOURCE
PLANNING**

Time: 3 Hours

(MBA)

Max Marks: 70

Answer ONE Question from each Unit**All Questions Carry Equal Marks****All parts of the question must be answered in one place only**

UNIT – I

1. (a) What is Management Information System (MIS)? What are the basic objectives of MIS. [7M]
(b) Write elaborately on MIS and system concepts. [7M]
2. (a) Explain the types of management information system in detail. [7M]
(b) Explain classification and characteristics of information system. [7M]

UNIT – II

3. (a) Write about the advantages and disadvantages of Enterprise Resource Planning. [7M]
(b) What is E-commerce? Summarize the scope of E-commerce with neat explanation. [7M]
4. (a) What are the characteristics of business intelligence system? [7M]
(b) What does knowledge management system mean? What are the levels of knowledge management system? [7M]

UNIT – III

5. (a) Write briefly about model of information system planning. [7M]
(b) Write elaborately on different types of maintenance of information systems. [7M]
6. (a) Write about acquisition of hardware and software procurement to establish management information system. [7M]
(b) What are MIS risks and their reasons and sources? Explain in detail. [7M]

UNIT – IV

7. (a) Summarize the systems development activities in building of MIS. [7M]
(b) What are the features of strategy for determining data requirements? [7M]
8. (a) What are the modern methods for determining requirements to build information systems? [7M]
(b) Write about types of data flow diagrams(DFD) and DFD components. [7M] bv

UNIT – V

9. (a) Define cyber-crime and discuss with an example. [7M]
(b) Who are cyber criminas? Explain in detail about how cyber criminals work. [7M]
10. (a) Explain Indian Technology Act 2000 in detail. [7M]
(b) Write in detail about measures to curb the cyber crime. [7M]

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