Hall Ticket No ☐☐☐☐☐☐☐☐☐☐   Question Paper Code: CMB009

MBA II Semester End Examinations (Supplementary) - December, 2018
Regulation: .–R16

MANAGEMENT INFORMATION SYSTEM AND ENTERPRISE RESOURCE PLANNING

Time: 3 Hours   (MBA)   Max Marks: 70

Answer ONE Question from each Unit
All Questions Carry Equal Marks
All parts of the question must be answered in one place only

UNIT – I

1. (a) What is Management Information System (MIS)? What are the basic objectives of MIS. [7M]
   (b) Write elaborately on MIS and system concepts. [7M]

2. (a) Explain the types of management information system in detail. [7M]
   (b) Explain classification and characteristics of information system. [7M]

UNIT – II

3. (a) Write about the advantages and disadvantages of Enterprise Resource Planning. [7M]
   (b) What is E-commerce? Summarize the scope of E-commerce with neat explanation. [7M]

4. (a) What are the characteristics of business intelligence system? [7M]
   (b) What does knowledge management system mean? What are the levels of knowledge management system? [7M]

UNIT – III

5. (a) Write briefly about model of information system planning. [7M]
   (b) Write elaborately on different types of maintenance of information systems. [7M]

6. (a) Write about acquisition of hardware and software procurement to establish management information system. [7M]
   (b) What are MIS risks and their reasons and sources? Explain in detail. [7M]

UNIT – IV

7. (a) Summarize the systems development activities in building of MIS.   [7M]
    (b) What are the features of strategy for determining data requirements?   [7M]

8. (a) What are the modern methods for determining requirements to build information systems? [7M]
    (b) Write about types of data flow diagarms(DFD) and DFD components.   [7M] bv

UNIT – V

9. (a) Define cyber-crime and discuss with an example.   [7M]
    (b) Who are cyber criminas? Explain in detail about how cyber criminals work.   [7M]

10. (a) Explain Indian Technology Act 2000 in detail.   [7M]
    (b) Write in detail about measures to curb the cyber crime.   [7M]

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