Time: 3 Hours   **Total Marks: 100**

NOTE: I. Question No. **1** is **Compulsory**.
II. Attempt any **four** out of remaining **six** questions.
III. All questions carry equal marks.

1. (A) Describe MIS. Explain its importance in detail.   10 Marks

   (B) What is DSS? Explain various components of DSS?   10 Marks

2. (A) What are the different sources of an information collection in MIS System?   10 Marks

   (B) Discuss the challenges in implementing ERP systems.   10 Marks

3. (A) What is Business process? Explain types of Business Information systems from a

   functional perspective?   10 Marks

   (B) Explain using Levitt's model with the help of an example?   10 Marks

4. (A) What problems does the System Analyst face in ascertaining the information

   requirements at various level of management? Explain.   10 Marks

   (B) Explain the basic factors of organization behavioral.   10 Marks

5.(A) What are the principles of organization structure? Explain in detail.   10 Marks

   (B What is an expert system? Explain knowledge based Expert systems with an example?

                                                                        10 Marks

6. (A) Explain waterfall model for development of MIS.   10 Marks

   (B) What is the role of MIS in Procurement? Explain?   10 Marks

7. Write Short Note   20 Marks

   (A) Strategic Planning

   (B) Value Chain

   (C) CRM

   (D) Porter's Competitive Forces Model

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