

**Total No. of Pages : 02**

**Total No. of Questions : 09**

**BHMCT (Sem.-6)**  
**FOOD AND BEVERAGE SERVICE-V**  
**Subject Code :BH-304**  
**M.Code : 14563**

**Time : 3 Hrs.**

**Max. Marks : 30**

**INSTRUCTION TO CANDIDATES :**

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt ANY FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.**

## SECTION-A

**Q.1 Write short notes on :**

- a) Lounge service
- b) Bar lighting
- c) Quality management
- d) Publicity
- e) Hospital tray service
- f) Discipline
- g) Liquor licences
- h) Crepe Suzette
- i) HRM
- j) Flambé trolley maintenance

### SECTION-B

- Q.2 How will you handle a drunk guest?
- Q.3 What is the process of Airline Catering Service?
- Q.4 Discuss the scope of total quality.
- Q.5 Draw five bar equipments and mention their names.
- Q.6 Explain the skills required for a carver.

### SECTION-C

- Q.7 Draw a flambé trolley and explain its functioning.
- Q.8 How important is it to have a good bar display?
- Q.9 Enlist and explain the qualities of supervisor.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**