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Total No. of Pages : 02

Total No. of Questions : 09

**BHMCT (Sem.-6)**  
**HOUSE KEEPING OPERATIONS-III**  
Subject Code : BH-316  
M.Code : 14569

Time : 3 Hrs.

Max. Marks : 30

**INSTRUCTION TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

**SECTION-A****1. Write short notes on :**

- a) Straight Shift
- b) Ergonomics
- c) Job breakdown
- d) Fire Alarm
- e) Potential Hazard
- f) ABC
- g) Fire Alarming Equipment
- h) Algae
- i) Diving Board
- j) SOP





**SECTION-B**

2. How to deal with a fire situation in guestroom?
3. How to maintain cleaning level of the pool water?
4. Explain job specifications for Executive Housekeeper.
5. Write various types of fire fighting equipments used in the hotel.
6. Write in brief about handling guest complaint and its procedure.

**SECTION-C**

7. Write & explain about various kinds of components and equipments used in Pool Area.
8. Explain principles of First Aid & CPR procedure in detail.
9. Draw out a Staffing Guide for a 400 room hotel.

**NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.**

