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Total No. of Questions: 09

BHMCT (Sem.-6) HOUSE KEEPING OPERATIONS-III

Subject Code: BH-316 M.Code: 14569

Time: 3 Hrs. Max. Marks: 30

INSTRUCTION TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- 2. SECTION-B contains FIVE questions carrying $2^{1}/_{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on:

- a) Straight Shift
- b) Ergonomics
- c) Job breakdown
- d) Fire Alarm
- e) Potential Hazard
- f) ABC
- g) Fire Alarming Equipment
- h) Algae
- i) Diving Board
- j) SOP

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SECTION-B

- 2. How to deal with a fire situation in guestroom?
- 3. How to maintain cleaning level of the pool water?
- 4. Explain job specifications for Executive Housekeeper.
- 5. Write various types of fire fighting equipments used in the hotel.
- 6. Write in brief about handling guest complaint and its procedure.

SECTION-C

- 7. Write & explain about various kinds of components and equipments used in Pool Area.
- 8. Explain principles of First Aid & CPR procedure in detail.
- 9. Draw out a Staffing Guide for a 400 room hotel.

NOTE: Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.

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