

Roll No. Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (Sem.-1) **HOUSE KEEPING-I** Subject Code: BH-113 M.Code: 14507

Time: 3 Hrs. Max. Marks: 30

INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- SECTION-B contains FIVE questions carrying 21/2 (Two and Half) marks each 2. and students has to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

MM.FilestRanker.com 1. Write Short notes on:

- a) Control desk
- b) Rexines
- c) Night supervisor
- d) Wood laminates
- e) Abrasives
- f) Linoleum floor
- g) Spring cleaning
- h) EPNS
- i) Cork
- j) Hard water



SECTION-B

- 2. What are various preventive measures of pest control taken by five star hotels?
- 3. Write short notes on types of floor sealers.
- 4. What are the responsibilities of housekeeping department in a hotel?
- 5. What are the various methods of organizing cleaning?
- 6. How do we take care of plastic surfaces?

SECTION-C

- 7. Write names of any five pests with their area of infestation and preventive measures.
- 8. What is the role of housekeeping in guest satisfaction and repeat business?
- 9. Write in detail about various eco-friendly products used in housekeeping department.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

2 | M-14507 (S5)-2590