

[illegible]

BHMCT (Sem.-1)
HOUSE KEEPING-I
Subject Code : BH-113
M.Code : 14507

Max. Marks : 30

SECTION-B

2. What are various preventive measures of pest control taken by five star hotels?
3. Write short notes on types of floor sealers.
4. What are the responsibilities of housekeeping department in a hotel?
5. What are the various methods of organizing cleaning?
6. How do we take care of plastic surfaces?

SECTION-C

7. Write names of any five pests with their area of infestation and preventive measures.
8. What is the role of housekeeping in guest satisfaction and repeat business?
9. Write in detail about various eco-friendly products used in housekeeping department.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.