

Roll No.

--	--	--	--	--	--	--	--	--	--

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-1)
HOUSE KEEPING-I
Subject Code : BH-113
M.Code : 14507

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A**1. Write Short notes on :**

- a) Control desk
- b) Rexines
- c) Night supervisor
- d) Wood laminates
- e) Abrasives
- f) Linoleum floor
- g) Spring cleaning
- h) EPNS
- i) Cork
- j) Hard water





SECTION-B

2. What are various preventive measures of pest control taken by five star hotels?
3. Write short notes on types of floor sealers.
4. What are the responsibilities of housekeeping department in a hotel?
5. What are the various methods of organizing cleaning?
6. How do we take care of plastic surfaces?

SECTION-C

7. Write names of any five pests with their area of infestation and preventive measures.
8. What is the role of housekeeping in guest satisfaction and repeat business?
9. Write in detail about various eco-friendly products used in housekeeping department.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

