

**Total No. of Pages : 02**

**Total No. of Questions : 09**

**BHMCT (E-III) (Sem.-8)**  
**HOUSE KEEPING OPERATIONS-IV**  
**Subject Code : BH-402**  
**M.Code : 14589**

**Time : 3 Hrs.**

**Max. Marks : 30**

**INSTRUCTION TO CANDIDATES :**

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **ONE** mark each.
2. **SECTION-B** contains **FIVE** questions carrying **2½** (Two and Half) marks each and students has to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **FIVE** marks each and students have to attempt any **TWO** questions.

## SECTION-A

1. **Write short notes on :**
  - a. Standard size of Queen Bed
  - b. Use of Taski R5
  - c. Inventory control
  - d. Parquet
  - e. Anaglypta
  - f. Standard size of twin room
  - g. Abrasive
  - h. Operating Budget
  - i. BACVAC
  - j. Spotting Unit

### SECTION-B

2. Discuss the term “Disposition of Spares”.
3. What is stocktaking? Give the format of a stock record.
4. Discuss any three types of hard floorings.
5. What is zero based budgeting? Give its significance.
6. Discuss in brief about different cleaning equipments used by housekeeping department.

### SECTION-C

7. Discuss in detail how material planning would be done by the Executive Housekeeper for guest room supplies.
8. Describe the various types of laundry equipments used in hotel.
9. What are the various housekeeping expenses that the executive housekeeper needs to budget for? Explain.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**