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B.B.A. I – Semester (CBCS) Examination, December 2017 Subject: Principles of Management Course No – 104 – BB

Time: 3 Hours

Max. Marks: 80

Note: Answer all the questions.

PART – A (5x4 = 20 Marks)

[Short Answer Type]

- 1 Answer any five of the following questions.
 - a) Management as a profession
 - b) Unity of command
 - c) Decision making
 - d) Formal organization
 - e) Authority
 - f) Training
 - g) Policies
 - h) Organizational change

PART – B (5x12 = 60 Marks) [Essay Answer Type]

2 a) Define management in a comprehensive manner and explain the major functions of management.

OR

- b) Discuss in detail the contributions of Henry Fayol to management thought.
- 3 a) What is planning? What are its advantages and limitations as a managerial function?
 - b) What is decision making? Explain the decision making process.
- 4 a) What are the basic characteristics of a formal and informal organization?

OR

- b) What is departmentalization? How is it essential for management of a business enterprise?
- 5 a) What is recruitment? What are the different sources of recruitment?

OR

- b) Distinguish between coordination and cooperation. What are the requisites for excellent coordination?
- 6 a) Discuss the role of technology in management of an organization.

OR

b) What are the features and objectives of organizational development?
