

Code No. 5006

FACULTY OF MANAGEMENT**B.B.A. III – Semester (CBCS) Examination, December 2017****Subject: Human Resource Management****Course No – 305****Time: 3 Hours****Max. Marks: 80****Note: Answer all the questions.****PART – A (5x4 = 20 Marks)****[Short Answer Type]****1 Answer any five of the following questions in not exceeding 20 lines each.**

- a) HR planning
- b) Job re-structuring
- c) Job description
- d) Benefits of Training
- e) Protean Career
- f) Tripartism
- g) Assessment centres
- h) Quality of work

PART – B (5x12 = 60 Marks)**[Essay Answer Type]**

2 a) What is HRM? Differentiate between personnel management and HR management.
OR

b) Define HRM policy and discuss the challenges of HRM in the present scenario.

3 a) Discuss the objectives of job analysis and explain various methods of job analysis.
OR

b) What are the sources available for recruitment in an organization? Explain the methods of selection.

4 a) What are the objectives of training? Explain various methods of training.
OR

b) What is career planning? Discuss how career planning influences productivity.

5 a) What are the consequences of industrial disputes? Illustrate various methods to resolve industrial disputes.
OR

b) What is the significance of Worker's Participation in Management (WPM). Present the pre-requisites for the success of WPM.

6 a) What is meant by performance appraisal? Explain the possible errors in the process of performance appraisal.
OR

b) Differentiate organizational climate from organizational culture. Discuss organizational culture as a comprehensive framework.
