

## Rajiv Gandhi University of Health Sciences, Karnataka

IV semester Bachelors in Hospital Administration Degree Examination – OCT 2019

Time: Three Hours

Max. Marks: 80 Marks

### Hospital Core Service

Q.P. CODE: 1314

(QP contains two pages)

Your answers should be specific to the questions asked.  
Draw neat, labeled diagrams wherever necessary

#### LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Discuss Hospital services in detail under following headings
  - Definition of hospital services.
  - Classification of hospital services
  - Difference between clinical, non clinical and support services
  - Importance of each services in total care provided by hospital
2. Explain Neurology department under following headings:
  - Introduction
  - Common diseases
  - Work flow of the department
  - Organization structure
  - Policy and procedures
  - List of equipment
3. Assume that you are administrator of a 250 bedded multi specialty hospital in a metro city. What would be your roles and responsibilities as an administrator? What would be possible challenges and how you would overcome that?

#### SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Describe importance of security service in a Hospital.
5. Describe function of reception services in a corporate hospital.
6. Describe types of internal medicine.
7. Describe policy and procedures of anesthesia department.
8. Describe Physiotherapy services.
9. Describe significance of pharmacy services in a hospital.
10. Describe objectives of HIS.
11. Describe radiation protection measures applicable for patients and staff in a hospital.
12. Write policy and procedures for Hospital pathology lab.
13. Describe types of Nursing audit.

#### SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Define Nursing services as per WHO.
15. Draw work flow of gastroenterology department.
16. List out name of common diseases in dermatology.
17. Describe term clinical pathology and clinical hematology.
18. Draw work flow of hospital kitchen/dietary department.
19. Describe water requirement standards for hospitals.

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20. Importance of good housekeeping services in a hospital.
21. Draw process flow of hospital pharmacy service.
22. Describe importance of hospital information system.
23. Write organization structure of radiology department.
24. Describe terms Nephrology and Urology.
25. Describe cosmetic surgery and plastic surgery.

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