

Rajiv Gandhi University of Health Sciences, Karnataka

V semester Bachelors in Hospital Administration Degree Examination – OCT-2019

Time: Three Hours

Max. Marks: 80 Marks

Hospital Support Services

Q.P. CODE: 1319

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is nursing service? Describe under following headings: Functions, Organization structure, assignment of duty and nursing administration.
2. Describe hospital laundry services under following headings: Objectives, Functions, Linen classification, Organizational structure and Workflow.
3. Discuss in detail about emergency and trauma services in hospital.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Blood bank forms an importance component of hospital support services, justify with example.
5. Write a note on diagnostic services in hospital.
6. Discuss in detail function and workflow of hospital dietary department.
7. Explain briefly about Staffing and policies and procedures for ambulance services of hospital.
8. Describe housekeeping services and its importance in hospital.
9. General safety rules in a hospital lab
10. Give a detailed account about hospital engineering and maintenance department.
11. Explain the function and flow of medical record in MRD.
12. Write a note on Concepts of organizing.
13. Discuss importance and functions of Pharmacy.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Types of cold chambers in hospital mortuary
15. Define coding and indexing.
16. ABC analysis
17. Classification of Ambulance.
18. Support services of hospital
19. What is unit does?
20. EMR and its importance
21. Nursing audit
22. Biomedical engineering
23. Functions of dietician
24. Equipments used in Ambulance
25. Blood transfusion committee
