

Rajiv Gandhi University of Health Sciences, Karnataka

VI semester Bachelors in Hospital Administration Degree Examination – OCT-2019

Time: Three Hours

Max. Marks: 80 Marks

Organization Behaviour

Q.P. CODE: 1322

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Discuss the leadership styles and their management activities.
2. What is organizational change? What are the factors influencing change? Discuss the methods to overcome change.
3. Explain give a diagrammatic explanation of the process of motivation. Describe Maslow's Need Hierarchy Theory in detail.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. What do you mean by the term "Perception"? What are the factors influencing perception?
5. Briefly explain the components of attitudes.
6. Explain the steps involved in organizational behavior modification process.
7. What are the basic types of groups in an organization? Which type of group do you think is most significant? Why?
8. Discuss the importance of organizational structure. What are the different forms of organization structure?
9. Write a note on principles of learning and reinforcement.
10. Explain different techniques of organizational development.
11. How does Financial and Non Financial Incentives motive the employees of the organization?
12. What makes a group cohesive? Write a note on the features of cohesive groups.
13. What is conflict? Explain the conflict resolution strategies in detail.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Role of organizational behavior in emerging organizations
15. Perceptual mechanism
16. Job enrichment
17. What is attitude? Mention the characteristics of attitude.
18. Organizational reward systems
19. Define personality and its determinants.
20. Group think
21. Write any two differences between autocratic and democratic leadership styles.
22. McGregor Theory X and Theory Y
23. Dynamics of group
24. What is observational learning?
25. Enumerate the nature of change.
