

## Rajiv Gandhi University of Health Sciences, Karnataka

II semester Bachelors in Hospital Administration Degree Examination – OCT-2019

**Time: Three Hours**

**Max. Marks: 80 Marks**

### **Hospital Operation Management**

**Q.P. CODE: 1305**

Your answers should be specific to the questions asked. Draw neat, labeled diagrams wherever necessary

#### **LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. Discuss the various factors considered in surveying the need for a hospital in a community.
2. What is a committee? Discuss the role and functions of any four committees in hospital.
3. Write a note on the planning and design consideration for a surgical department.

#### **SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. What are the guiding principles in planning a hospital
5. Role of a hospital administrator
6. Planning and design consideration for a medical records department in a hospital
7. Discuss the design consideration for providing laundry services in a hospital.
8. Write a note on planning and designing centralized medical gas system.
9. Discuss the role of housekeeping department in improving patient safety.
10. Design consideration for providing safer radiological services
11. Discuss the consideration for improving efficiency of work in an ICU.
12. Planning should follow function. Discuss the term with reference to CSSD.
13. Discuss the workflow and design consideration for admission department.

#### **SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. Difference between bed capacity and bed complement
15. Classification of hospital equipment's.
16. Shop window of a hospital
17. Water and power consumption in a hospital
18. Objective of air-conditioning in the Mortuary and autopsy room
19. What is Gantt chart and enumerate any three uses of the same.
20. Differentiate between accounting unit and business unit
21. Site Cover Percentage and Floor Area Ratio meaning
22. Promotional tools used by hospital for marketing
23. What is the use of Laminar airflow and where are they used in a hospital?
24. Basis for estimating vehicle parking space for a hospital
25. Enumerate the functions of the governing board.

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