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DR NTR UNIVERSITY OF HEALTH SCIENCES:: VIJAYAWADA M.D. DEGREE EXAMINATION – **APRIL, 2019 HOSPITAL ADMINISTRATION**

Paper-I – General Administration and Management in Hospital field

Time: 3 Hours

Max. Marks: 100

Note : Answer all questions All questions carry equal marks Draw diagrams wherever necessary	
1)	WRITE SHORT ESSAYS ON THE FOLLOWING: Critically evaluate different methods of performance appraisal and discuss fully the potential problem areas in its implementation.
2)	Define efficiency and effectiveness in healthcare. Give examples for each.
3)	Discuss the various Inventory Control systems. Draw a matrix with both ABC & VED analysis for 5 items of your choice.
4)	Discuss Mc Kinsey's 7 S management approach.
5)	Are management and administration different? How will you resolve their terminological conflict?
6)	What are the different pricing strategies that have evolved? Describe in detail Skimming and Penetration Pricing strategies.
7)	What is Accounting cycle? Mention an example of a simple transactions journal entry?
8)	Discuss on Span of Control. How does it affect managing organization?
9)	"Despite the plethora of theories of motivation, we are still in search of a suitable theory of motivation". Explain the statement.
10)	What is Job Analysis? Discuss a job description of a Medical Administrator for a 100-bed hospital?

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