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M.D. DEGREE EXAMINATION - OCTOBER, 2013 HOSPITAL ADMINISTRATION

Paper-I – General Administration and Management in Hospital field

Time: 3 Hours Max. Marks: 100

Note: Answer all questions

All questions carry equal marks Draw diagrams wherever necessary

WRITE SHORT ESSAYS ON THE FOLLOWING:

- 1. Strategic planning process
- 2. BCG and TOWS matrix
- 4. Conflict management in hospitals5. Transactional analysis
- 6. Manpower Planning in Hospitals Issues and Challenges
- 7. Any five Inventory Control Techniques
- 8. Role of automation in stores management
- 9. Costing in Health Services
- 10. Cost containment in Hospitals