



HOSPITAL ADMINISTRATION

Hospital Organization and Management Theory

Q.P. CODE: 8711

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary.

LONG ESSAY

1 X 20 = 20 Marks

1. "Different leadership styles exist among in different times, different situations and with different people". Explain leadership in the light of this statement and give the important leadership styles required by a hospital administrator.

SHORT ESSAY (Answer any Seven)

7 X 10 = 70 Marks

2. What are the Principles, Barriers and Channels of communication in an organization?
3. Write on the contribution of Henri Fayol to management.
4. What are the emerging challenges of Organisation Behaviour and explain any two in detail?
5. Compare and contrast delegation and decentralization
6. Name the different types of groups in an organization. Add a note on advantages and disadvantages of informal groups.
7. Compare and contrast a) Policies and procedures
b) Strategies and tactics
8. Why are organizational change often resisted by individual and groups within the organization? How can such resistance be prevented or overcome?
9. Explain the concept and process of control. State the requirements of an effective control system in hospital.

SHORT ANSWERS (Answer any Five)

05 X 02 = 10 Marks

10. Zero based budgeting
11. Transactional analysis
12. Grapevine
13. Perception
14. Types of management plans
15. Territorial departmentation

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