

HOSPITAL ADMINISTRATION
QUALITY MANAGEMENT IN HEALTH CARE
(Revised Scheme)
Q.P. CODE : 8372

Your answers should be specific to the questions asked.
Draw neat labeled diagrams wherever necessary.

LONG ESSAY**2 X 20 = 40 Marks**

1. Discuss the various components of a successful accreditation system.
2. Enumerate the core principles that guide quality in health care. Discuss the term review

SHORT ESSAY (Answer any six)**6 X 10 = 60 Marks**

3. Quality assurance
4. Medical audit
5. Define accreditation ? National and international accreditation bodies
6. Patient satisfaction survey
7. Brain storming
8. Deming's fourteen steps
9. Average length of stay
10. Poor quality care is a major contributor to health care costs. Discuss.

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