[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION Strategic Management and Project Management Q.P. CODE: 8727

Your answers should be specific to the questions asked. Draw neat, labeled diagrams wherever necessary.

LONG ESSAY 1 X 20 = 20 Marks

1. Define environment. Explain the components of environment. Discuss the importance of SWOT analysis in strategic planning with an example.

SHORT ESSAY (Answer any Seven)

7 X 10 = 70 Marks

- 2. Define strategy. Discuss the strategic decision making process. Briefly explain the levels at which strategy operates.
- 3. What is growth strategy? Discuss the three important strategies of growth. When and why does a company choose growth strategy?
- 4. Discuss the inter-relationship between formulation and implementation. Write a note on the role of functional and operational policy and plan in strategic implementation.
- 5. What are the different steps involved in evaluation and control process? KRAs a tool to boost up employee productivity. Comment.
- 6. Define project management. Briefly discuss the phases of Project management. What is Work Breakdown Structure (WBS) and how is it useful for project planning?
- 7. What is CPM how is it useful in project management? Discuss the advantages and disadvantages of CPM.
- 8. Write a note on the importance of Porter's five force model and McKinsey's 7s Model in strategic management.
- 9. Describe the significance and components of feasibility study in project development.

SHORT ANSWERS (Answer any Five)

05 X 02 = 10 Marks

- 10. Business analytics
- 11. What are the reasons for strategic plans to fail?
- 12. Four important features of effective control system
- 13. Project manager as a line manager
- 14. Stability strategy
- 15. What is the difference between product management and project management?

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