

HOSPITAL ADMINISTRATION
ORGANIZATIONAL BEHAVIOR
(Revised Scheme)

Q.P. CODE: 8360

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary.

LONG ESSAY

2 X 20 = 40 Marks

1. Describe all the learning theories in detail and justify as a Hospital administrator. How you would use these theories to manage the people and organization.
2. "All managers are Leaders". Justify the statement with reference to various leadership theories.

SHORT ESSAY (Answer any six)

6 X 10 = 60 Marks

3. Discuss the stages of group development. What are the factors influence group effectiveness?
4. Write a note on work stress. Discuss strategies for stress management.
5. Define the term perception. Explain briefly perception process.
6. Explain the different modes of Communication.
7. Explain briefly conflict and negotiation.
8. What do you mean by group decision making? Explain.
9. Explain different foundations of individual behavior.
10. Explain the strategies for resolving conflicts.

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