



HOSPITAL ADMINISTRATION

Management of Hospital Services and Patient Care Management

Q.P. CODE: 8712

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary.

LONG ESSAY

1 X 20 = 20 Marks

1. Describe the case mix innovations and the patient empowering classification systems.

SHORT ESSAY (Answer any Seven)

7 X 10 = 70 Marks

2. Describe the organization of blood bank services and the policies laid down for waste management in that area.
3. Duties of nursing superintendent for a 1000 bedded hospital.
4. Role of security services in the smooth functioning of the hospital.
5. Planning of the manpower for the general surgery department for a 1500 bedded hospital.
6. Name at least 10 occupational hazards in a hospital and add a note of prevention of any five of them.
7. What are the managerial issues in the linen and laundry department and how will you solve those issues?
8. What is the meaning of patient counselling and how does one go about doing it?
9. What are the functions of the hospital in the current health scenario?

SHORT ANSWERS (Answer any Five)

05 X 02 = 10 Marks

10. Policies and procedures followed in dietary department
11. Organization of housekeeping department
12. Nursing by-laws
13. Management of queue in OPD
14. Objectives of nursing care
15. Different types of staff giving care to patients in the hospital.

* * * * *