



**HOSPITAL ADMINISTRATION**  
**MANAGEMENT OF HOSPITAL SERVICES**  
**(Revised Scheme)**

**Q.P. CODE : 8371**

Your answers should be specific to the questions asked.  
Draw neat labeled diagrams wherever necessary.

**LONG ESSAY**

**2 X 20 = 40 Marks**

1. Discuss the term CSSD. Enumerate the workflow, policies and procedures.
2. Discuss the term Medical records. Explain the policies and procedures followed for the efficient functioning of MRD.

**SHORT ESSAY (Answer any six)**

**6 X 10 = 60 Marks**

3. Policies and procedures for mortuary services
4. Maintenance plan for sophisticated medical equipment in large hospitals
5. Dialysis unit
6. Drug and therapeutic committee
7. Telemedicine
8. Monitoring and evaluation of nursing service
9. Outpatient department
10. Policies and procedures for dietary services

\* \* \* \* \*