



**HOSPITAL ADMINISTRATION**  
**QUALITY MANAGEMENT IN HEALTH CARE**  
**(Revised Scheme)**

**Q.P. CODE : 8372**

Your answers should be specific to the questions asked.  
Draw neat labeled diagrams wherever necessary.

**LONG ESSAY**

**2 X 20 = 40 Marks**

1. Discuss the term review. Enumerate the distinguishing features of Retrospective process review and Concurrent process review. Explain the role and function of average length of stay.
2. What is accreditation? Explain steps of accreditation. Mention the ten chapters of NABH accreditation.

**SHORT ESSAY (Answer any six)**

**6 X 10 = 60 Marks**

3. Discuss the core principles to guide quality in health care.
4. What is the need for quality improvement in health care?
5. Nursing audit
6. Concepts of quality assurance
7. Six Sigma concept
8. Patient focus and involvement
9. Patient safety
10. Enumerate LAMA, mortality review

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