

**HOSPITAL ADMINISTRATION**  
**PRINCIPLES OF MANAGEMENT**  
**(Revised Scheme)**

**Q.P. CODE : 8359**

Your answers should be specific to the questions asked.

Draw neat labeled diagrams wherever necessary.

**LONG ESSAY****2 X 20 = 40 Marks**

1. Planning is an integral part of any organization. Discuss.
2. What is an organization? Discuss in detail delegation of authority, centralization and decentralization.

**SHORT ESSAY (Answer any six)****6 X 10 = 60 Marks**

3. Explain manpower planning.
4. Steps in controlling process
5. Explain Henry Fayol's principles
6. Barriers to communication
7. Discuss Herzberg's theory of motivation.
8. Explain methods of training.
9. Role of management in health care as a service industry
10. State the features of "Fiedler's Contingency Model of Leadership".

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