[Max. Marks: 100] [Time: 3 Hours]

## HOSPITAL ADMINISTRATION PRINCIPLES OF MANAGEMENT (Revised Scheme)

O.P. CODE: 8359

Your answers should be specific to the questions asked. Draw neat labeled diagrams wherever necessary.

LONG ESSAY 2 X 20 = 40 Marks

1. Planning is an integral part of any organization. Discuss.

2. What is an organization? Discuss in detail delegation of authority, centralization and decentralization.

## SHORT ESSAY (Answer any six)

6 X 10 = 60 Marks

- 3. Explain manpower planning.
- 4. Steps in controlling process
- 5. Explain Henry Fayol's principles
- 6. Barriers to communication
- 7. Discuss Herzberg's theory of motivation.
- 8. Explain methods of training.
- Model of L 9. Role of management in health care as a service industry
- 10. State the features of "Fiedler's Contingency Model of Leadership".