[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION PRINCIPLES OF MANAGEMENT (Revised Scheme)

O.P. CODE: 8359

Your answers should be specific to the questions asked. Draw neat, labeled diagrams wherever necessary.

LONG ESSAY 2 X 20 = 40 Marks

- 1. What is planning? Write a note on the steps in planning.
- 2. Discuss the basic principles in organizing and explain the types of organization structure.

SHORT ESSAY (Answer any six)

6 X 10 = 60 Marks

- Explain managerial skill with suitable illustration. 3.
- 4. Write a note on selection process.
- 5. Management is a science, an art or profession. Discuss.
- 6. Discuss the contributions to management in the Early Classical approach.
- 7. Discuss about any two theories of motivation.
- 8. Process and barriers of communication
- How is health care management different from other service management? 9.
- 10. Differentiate between on-the job and off the job training methods.

