

HOSPITAL ADMINISTRATION**Management of Hospital Services and Patient Care Management****Q.P. CODE: 8712**

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary.

LONG ESSAY**1 X 20 = 20 Marks**

1. For 500 bedded general hospital with specialty clinical service, what shall be the nursing complement and on what basis you take this decision?

SHORT ESSAY (Answer any Seven)**7 X 10 = 70 Marks**

2. Outsourcing of laboratory services has become a practice mainly in medium/small size hospitals and nursing homes – give your inputs regarding this practice.
3. Discuss the importance of hospitals in delivery of healthcare services.
4. Time taken for discharge procedure has a greater impact in providing patient centric services – discuss.
5. What are the different types of hospital services and how they are classified? Explain in brief.
6. Why the front office of the hospital is called as Shop Window?
7. Explain briefly the role of Dietary department in the patient care.
8. Discuss the importance of housekeeping services in providing safe patient care.
9. Discuss about patient safety and patient risk management.

SHORT ANSWERS (Answer any Five)**05 X 02 = 10 Marks**

10. What do you mean by clinical services?
11. What is Kidney Transplantation Unit (KTU)?
12. Importance of blood bank
13. Purpose of Signage
14. Define ICD-10-CM.
15. Difference between nephrology and urology.

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