

## Firstranker's choice Rajiv Gandhi Wonfivst Paskty conf Healthy Science som I Semester M.H.A Degree Examination - May 2013

[Time: 3 Hours] [Max. Marks: 100]

## HOSPITAL ADMINISTRATION ORGANISATION BEHAVIOR

(RS 2 & RS 3)

Q.P. CODE: 8360

Your answers should be specific to the questions asked.

Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY 2 X 20 = 40 Marks

1. Define the leader and leadership. Describe different types of leadership styles.

2. Define the motivation. Describe some of the motivational practices applied in Hospitals.

SHORT ESSAY 6 X 10 = 60 Marks

- Grapevine
- Dyanmics of Group
- Stress & work performance
- Write a note on Perception
- 7. Barriers in communication
- Approaches to power
- 9. Challenges & opportunities for organizational behavior
- Organizational culture

\* \* \*