

Rajiv Gandhiwwniisenasitey of Healthy Sciences III Semester M.H.A Degree Examination - May 2013

[Time: 3 Hours] [Max. Marks: 100]

HOSPITAL ADMINISTRATION HUMAN RESOURCES MANAGEMENT IN HEALTHCARE

(Revised Scheme)

Q.P. CODE: 8367

Your answers should be specific to the questions asked. Draw neat labeled diagrams wherever necessary. Answer all questions

LONG ESSAY 2 X 20 = 40 Marks

- Define and explain orientation. Why it is needed in a hospital. Plan an orientation programme for lab technicians
- 2. Define and explain incentives. Types of incentive schemes you propose for various hospital staff briefly. Explain fringe benefits

SHORT ESSAY (Answer any six)

 $6 \times 10 = 60 \text{ Marks}$

- 3. Participative management
- 4. Write a note on promotion, transfers and separations
- 5. Appraisal methods
- 6. Job analysis and job design
- 7. Training process
- 8. Human resource planning
- Decision making criteria during determining employee and executive remuneration MANHIER 9.

10. Personnel policies