

**Q.P. CODE: 402010****Reg. No: .....****Final Year B.Sc Nursing Degree Supplementary Examinations, May 2016****Management of Nursing Service and Education****Time: 3 Hrs****Max. Marks: 75**

- Answer all questions
- Draw diagram wherever necessary

**Essays****(2x15=30)**

1. Define staff development programme. Explain the role of nurse manager in organizing a staff development programme. (3+12=15)
2. Define organization .Explain the principles of organization and prepare organizational chart of a school of nursing. (2+6+7=15)

**Short Notes****(5x5=25)**

3. Nursing rounds
4. Approaches to quality assurance
5. Consumer protection act.
6. Code of professional conduct
7. Leadership styles

**Enumerate the following****(5x2=10)**

8. Four principles of planning
9. Four pre requisite of collective bargaining
10. Four techniques of employee motivation
11. Four principles of duty roster.
12. Four functions of hospital.

**Differentiate between****(5x2=10)**

13. Master rotation and clinical rotation
14. Creative supervision and authoritarian supervision
15. Cumulative record and anecdotal record
16. Conflict and discipline
17. Operational and strategic planning

\*\*\*\*\*