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Total No. of Pages : 02

Total No. of Questions : 18

BA (JAMC) (2018 Batch) (Sem.-3)
INTERPERSONAL COMMUNICATION SKILLS
Subject Code : BAJMC-305-18
M.Code : 76748

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A**Write briefly :**

1. Define Body Language.
2. What is Intrapersonal Communication?
3. Advantages of face to face communication.
4. Difference between anxiety and stress.
5. What are gestures?
6. Give two ways to improve your self esteem.
7. Define Communication Skills.
8. Define Empathy
9. Importance of eye contact
10. Define Behavior.

SECTION-B

11. Explain the concept of the Five Freedoms.
12. Discuss ways to improve communication skills.
13. Write the differences between active and reflective listening.
14. Write major steps of writing process.
15. Discuss the importance of voice in interpersonal communication.

SECTION-C

16. Discuss the importance of assertiveness in communication.
17. Explain the spiral model of personality development in detail.
18. Discuss various techniques for improving psychological skills.

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NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.