

Total No. of Questions: 09

BBA (2018 Batch) (Sem.-3) ORGANIZATIONAL BEHAVIOUR

> Subject Code: BBA-301-18 M.Code: 76655

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B consists of FOUR Sub-sections: Units-I, II, III & IV.
- Each Sub-section contains TWO questions each, carrying TEN marks each.
- Students have to attempt any ONE question from each Sub-section.

SECTION-A

1. **Explain the Following:**

- a) Personality
- b) Group Dynamics
- MMM FirstRanker com c) Organizational Effectiveness
- d) Job Enrichment
- e) Motivation
- f) Group Norms
- g) Attitude
- h) Perception
- i) Inter Personal Behavior
- j) Goal Conflict

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SECTION-B

UNIT-I

- 2. Explain meaning of organizational behavior and its relevance in today's business environment.
- 3. Discuss the various challenges and opportunities for Organization Behaviour.

UNIT-II

- 4. What are the components and types of work related attitude?
- 5. Discuss Herzberg Two Factor Theory of Motivation in detail.

UNIT-III

- 6. What are the types of Group? Also explain Group norms.
- 7. Discuss various theories of leadership.

UNIT-IV

- 8. Write a detailed note on Stress Management.
- 9. How can the Organizational Culture be improved?

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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