

## Rajiv Gandhi University of Health Sciences, Karnataka

VI semester Bachelors in Hospital Administration Degree Examination – 26-Aug-2020

Time: Three Hours

Max. Marks: 80 Marks

### Organization Behaviour

**Q.P. CODE: 1322**

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

#### LONG ESSAYS (Answer any Two)

**2 x 10 = 20 Marks**

1. What do you mean by group dynamics? Explain different types of groups and their functions.
2. What is perception? Discuss the perceptual process and perceptual mechanism.
3. Elaborately explain different ways to motivate the employees in hospital.

#### SHORT ESSAYS (Answer any Eight)

**8 x 5 = 40 Marks**

4. Discuss the contribution of various disciplines in organization behavior.
5. Write a note on formation and measurement of attitude.
6. What is learning? Explain the principles of learning.
7. Explain the personality attributes that influence organizational behavior.
8. What is leadership? Discuss the styles of leadership.
9. Briefly explain the types of changes. Discuss the methods to handle the pressure of change.
10. Write a note on theories of motivation.
11. What is the importance of organizational structure? Explain the various factors effecting organizational structure.
12. Discuss the steps in organizational behavior modification process.
13. What is a conflict? Write a note on interpersonal conflict.

#### SHORT ANSWERS (Answer any ten)

**10 x 2 = 20 Marks**

14. What is motivation? Explain the motivation process.
15. Name the components of attitude.
16. What is observational learning?
17. Determinants of personality
18. Significance of organizational behavior
19. Organizational development techniques
20. Characteristics of formal and informal leadership
21. Job enrichment
22. Organizational reward system
23. Group cohesiveness
24. Explain application of organizational behavior in management.
25. Managerial skills

\*\*\*\*\*