

Rajiv Gandhi University of Health Sciences, Karnataka

V semester Bachelors in Hospital Administration Degree Examination – APRIL-2019

Time: Three Hours

Max. Marks: 80 Marks

Hospital Support Services

Q.P. CODE: 1319

Your answers should be specific to the questions asked. Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is Hospital Emergency Services? What are objectives, functions, workflow, policy and procedure of the department?
2. Describe in detail about Mortuary services in a hospital including objectives, functions, policy and procedures, and safety issues.
3. Define organization. What are myths and realities of hospital as an organization? Draw an organizational chart for hospitals.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Hospital support services are essential part of hospital services – explain it.
5. Write a note on ambulance services.
6. Write a note on objectives of nursing services.
7. Draw and explain Blood bank workflow.
8. Write a note on diagnostic service in a hospital.
9. Write a note on legal aspect of medical records.
10. What are functions of hospital engineering department?
11. Policy and procedures of hospital dietary services
12. Function of hospital pharmacy
13. Explain Indexing, Coding and Filing.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Functions of a dietician
15. What are criteria for blood donation?
16. Hospital formulary
17. Difference between ABC and VED analysis
18. Importance of proper storage in hospital kitchen
19. Type of maintenance work carried out in a hospital
20. Draw workflow of hospital laundry equipment.
21. Define ward.
22. What are various sections of hospital lab? Name all the sections.
23. How do you prepare patient for safe transferring?
24. What is triage?
25. What is retrieval of medical records?
