



## Rajiv Gandhi University of Health Sciences, Karnataka

II semester Bachelors in Hospital Administration Degree Examination – April-2019

**Time: Three Hours**

**Max. Marks: 80 Marks**

### **Hospital Operation Management**

**Q.P. CODE: 1305**

Your answers should be specific to the questions asked. Draw neat, labeled diagrams wherever necessary

#### **LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. Discuss the term disaster. What are the different types of disaster? Write a note on the disaster preparedness plan.
2. Discuss the designing requirements for the Centralized Medical Gas system in a hospital.
3. Discuss the design consideration and workflow in the laundry and linen department in providing quality patient care.

#### **SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. Write a note on hospital committee and other functionaries.
5. "Success of a hospital depends on getting the circulation routes right". Discuss.
6. Write a note on the planning and designing of hospital Public areas.
7. Discuss the factors that effect hospital utilization.
8. Duties and responsibilities of Human Resource Manager
9. Planning and designing consideration for preventing nosocomial infection in the surgical department
10. Write a note on the organization of a hospital.
11. Physical facilities, location and space required for ambulatory service in a hospital. Illustrate with suitable diagram.
12. Physical facilities and designing consideration for radiology department
13. Write a note on the importance and requirements for hospital information system.

#### **SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. Considerations before choosing the site for a hospital
15. What is Shake Down period?
16. Members in the planning team
17. Areas covered in the financial planning for hospital project
18. Classification of hospital equipment's
19. Enumerate the legal requirements for a hospital.
20. Write a note on Gantt chart.
21. What is bed capacity and which is the bed that is not included in the bed capacity?
22. What is Site Cover Percentage? Write a note on Floor Area Ratio.
23. What is the overall estimated requirement for water and power in hospital?
24. Illustrate the workflow in the admitting department.
25. Types of filing system in the medical records department

\*\*\*\*\*