

Rajiv Gandhi University of Health Sciences, Karnataka

V semester Bachelors in Hospital Administration Degree Examination – May 2017

Time: Three Hours

Max. Marks: 80 Marks

Hospital Support Services

Q.P. CODE: 1319

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Define organizing and organization. Explain in detail process of organizing of hospital services.
2. Discuss managerial and operational issues of pharmacy department in a hospital.
3. Describe factors determining number of nursing staff in a ward. What are various methods of assigning duty to nursing staff in a ward?

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Describe policy and procedures of Hospital mortuary services.
5. Discuss role of management in ensuring safe work practice in hospital lab.
6. Describe problem faced by hospital administrators in managing housekeeping department.
7. What is need of inventory management in a hospital?
8. Describe functions of hospital support services.
9. Draw a process flow of work activities in Mortuary.
10. Explain importance of medical records as a legal document.
11. Describe functions of Hospital blood bank.
12. Write policy and procedures for hospital dietary department.
13. Draw process flow of medical records for IPD patients.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Differentiate between ABC and VED analysis.
15. Differentiate between autopsy and postmortem.
16. What is biomedical engineering?
17. Differentiate between a normal vehicle and an ambulance.
18. Define medical record.
19. What is lead time?
20. What is ICD?
21. Role and function of blood transfusion committee
22. List down types of emergency services
23. Chemical safety rules to be followed in a lab
24. Functions of laundry department in hospital
25. What is EMR? What is its importance in current health care scenario?
