



## **Rajiv Gandhi University of Health Sciences, Karnataka**

V semester Bachelors in Hospital Administration Degree Examination – May 2016

**Time: Three Hours**

**Max. Marks: 80 Marks**

### **Human Resource Management**

**Q.P. CODE: 1318**

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

#### **LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. "Selection is a negative approach" – explain.
2. Define compensation and remuneration. Explain the factors influencing employee remuneration.
3. Define human resource management. Explain the objectives and functions of human resource management.

#### **SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. Importance of human resource planning
5. Factors affecting recruitment process
6. Methods of performance appraisal
7. Causes for fatigue, monotony and boredom in hospital
8. Principles of promotion
9. Safety process in hospital
10. Factors influencing employee remuneration
11. Methods of collecting job data
12. Types of orientation programme
13. Need assessment in training programme

#### **SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. Define policy.
15. Sources of job data
16. Define job enrichment and rotation.
17. Purpose of recruitment
18. Define induction.
19. Job specification
20. Purpose of promotion
21. Define monotony and boredom.
22. HRD
23. Types of accidents
24. Grievance
25. Past oriented methods of rating

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