



Rajiv Gandhi University of Health Sciences, Karnataka

V semester Bachelors in Hospital Administration Degree Examination – May 2016

Time: Three Hours

Max. Marks: 80 Marks

Hospital Support Services

Q.P. CODE: 1319

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is Bio medical engineering? Describe functions and policy and procedures of the hospital engineering department.
2. What is scope of safety manual in a hospital lab? Describe the use of PPE in ensuring safety to staff in the lab.
3. Describe models of organization effectiveness in context of management of a hospital.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Discuss importance of housekeeping services in controlling hospital infections.
5. Describe policy, procedures and functional activities of Blood bank.
6. Describe functions of hospital support services.
7. Draw a work flow of hospital pharmacy and explain importance of pharmacy in hospital services.
8. What is dual authority system in hospital and what is its impact on management?
9. What are guidelines to operate mortuary services?
10. What are responsibilities of management and employees in ensuring safety in lab?
11. Write policy and procedures for hospital dietary department.
12. Compare hospital core services and hospital support services.
13. Explain importance of Triage in emergency situation.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Differentiate between autopsy and postmortem.
15. Functions of laundry department in hospital
16. What is Mummification and Embalming?
17. What is need of medical records for hospital and doctors?
18. Differentiate between a normal vehicle and an ambulance.
19. What is lead time?
20. Give a list of types of emergency services.
21. What is use of cold chamber in mortuary?
22. Define nursing care and ward management.
23. Hospital formulary
24. What is EOQ?
25. What is EMR? What is its importance of current health care scenario?

