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## Rajiv Gandhi University of Health Sciences, Karnataka

I Semester Bachelors in Hospital Administration Degree Examination - APRIL 2015 Max. Marks: 80 Marks

Time: Three Hours

Principles of Management Q.P. CODE: 1301

Your answers should be specific to the questions asked Draw neat, labeled diagrams wherever necessary

## LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

- Define Planning. Explain the steps in planning.
- What do you mean by training and development? Write the steps.
- What is the performance appraisal? Explain the process.

## SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

- Define responsibility. Explain the characteristics.
- 5. Difference between project and matrix organization
- McGregor's theory of X & Y
- Human resource audit
- Steps in decision making
- 9. MBO
- Techniques of coordination
- 11. Span of control
- Difference between centralization and decentralization
- Managerial skills

## SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

- 14. Characteristics of authority
- Define group dynamics.
- 16. Importance of coordination
- 17. Autocratic style of leadership
- Job analysis
- Determinants of ethics
- MBE
- Define vision with one statement of any organization
- Types of budget
- Importance of control
- Off job training
- Job enrichment

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