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Rajiv Gandhi University of Health Sciences, Karnataka

V semester Bachelors in Hospital Administration Degree Examination – APRIL 2015

Time: Three Hours

Max. Marks: 80 Marks

Human Resource Management Q.P. CODE: 1318

Your answers should be specific to the questions asked. Draw neat, labeled diagrams wherever necessary LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

- Selection involves a negative approach, Yes or No? Substantiate your argument with reasoning.
- 2. Discuss the impact of globalization in Human Resource Management in a health care industry.
- 3. What is Performance Appraisal? Discuss the process involved in conducting Performance Appraisal.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

- 4. Discuss the importance and role of work environment in employee performance.
- Role of Human resource manager
- "Placement is the assignment / re-assignment of an employee to a new or different job". Discuss.
- What is transfer? Discuss the types, reasons and principles involved in transfer.
- Explain the process and techniques of Job Evaluation.
- Discuss the importance of safety in workplace. Explain the managerial approaches for maintaining safety and health.
- Nature and factors affecting Manpower Planning
- Write a note on analytical methods of Job Evaluation.
- 12. Theories of Remuneration
- Write a note on different types of rest pauses to overcome mental fatigue.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

- 14. What is a grievance?
- Write a note on wage survey.
- 16. What is Human Resource Audit?
- Enumerate the types of records maintained in hospital for employees.
- 18. What is knowledge management?
- Challenges of remuneration
- Contents in Job Description
- Job Enlargement v/s Job Enrichment
- 22. Behaviorally Anchored Rating Scale (BARS)
- 23. What is recruitment?
- 24. Causes of Separation in an organization
- On-the job training methods and its importance

