

## Rajiv Gandhi University of Health Sciences, Karnataka

VI semester Bachelors in Hospital Administration Degree Examination – APRIL 2015

Time: Three Hours

Max. Marks: 80 Marks

### Organization Behaviour

**Q.P. CODE: 1322**

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

#### LONG ESSAYS (Answer any Two)

**2 x 10 = 20 Marks**

1. What is motivation? How can you motivate supportive staff in a hospital with reference to content theories of motivation?
2. Discuss the contributions of various disciplines in organizational behaviour.
3. Discuss the importance of perception. What are the factors influencing perception?

#### SHORT ESSAYS (Answer any Eight)

**8 x 5 = 40 Marks**

4. What do you mean by the term "Organizational Behaviour"? Discuss its role in organizational globalization.
5. What is learning? Discuss any two theories of learning.
6. Briefly explain the factors that determine personality.
7. Write a note on group formation, functions and the managerial implication of groups.
8. Discuss the styles of leadership.
9. Explain the types of change and the factors influencing the same. Discuss the methods to overcome change.
10. Financial and non financial incentives
11. Write a note on the importance, scope and challenges faced in organizational behaviour.
12. Discuss the factors affecting the formation of attitudes.
13. Write a note on interpersonal conflict.

#### SHORT ANSWERS (Answer any ten)

**10 x 2 = 20 Marks**

14. Functions of attitude
15. Theory X and Theory Y
16. Explain the managerial functions.
17. Managerial skills
18. Job enrichment
19. What are work related attitudes?
20. Give a diagrammatic explanation of psychoanalytic approach of personality.
21. Perceptual constancy
22. What is attribution theory?
23. Locke's value theory
24. Johari Window
25. Differentiate between line structure and functional structure.

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