



Rajiv Gandhi University of Health Sciences, Karnataka

II semester Bachelors in Hospital Administration Degree Examination – APRIL 2015

Time: Three Hours

Max. Marks: 80 Marks

Hospital Operation Management

Q.P. CODE: 1305

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is CSSD? Describe the planning consideration for CSSD in a multi-specialty hospital with 300 beds.
2. Explain the various steps involved in project management.
3. Write a note on guiding principles in planning a hospital.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. What do you understand by equipment manual? Discuss its uses in a multi-specialty hospital.
5. Discuss the planning consideration for OPD services.
6. Discuss the management of stores. Explain the various functions of stores.
7. Briefly outline the systems perspectives of Operations Management.
8. What is "Day care"? Discuss its importance and utility.
9. Discuss the application of computers in hospital operations management.
10. Importance of housekeeping department and the workflow planning for the same
11. Explain the process of planning for general hospital services.
12. Describe the maintenance and monitoring of biomedical equipments in hospitals.
13. Discuss briefly the workflow of the laboratory services.

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Types of hospital committees
15. Classification of disasters
16. Enumerate the steps in hospital planning
17. Physical facilities in pharmacy
18. Policies influencing financial plan
19. Riggs ward
20. Bed days or patient days
21. Gantt chart
22. Drug formulary
23. Functions of Governing Board
24. Matrix structure
25. Mention the objectives of HIS.

