

**FACULTY OF MANAGEMENT****BBA V – Semester (CBCS) Examination, November / December****2019 Subject: Organization Development****Course No. BB – 506****Elective – I (HRM)****Time: 3 Hours****Max. Marks: 80****Note: Answer all the questions.****PART – A (5x4 = 20 Marks)****[Short Answer Type]**

1 Answer any five of the following in not exceeding 20 lines.

- a) Define organization
- b) Organizational change
- c) What is third wave consulting?
- d) What do you mean by process consultation?
- e) MBO
- f) What is quality circle?
- g) Intervention process
- h) Self managed teams

**PART – B (5x12 = 60 Marks)****[Essay Answer Type]****Note: Answer all the questions using the internal choice.**

2 a) Define organization development and explain evolution of organization development.

**OR**

b) Briefly explain the Benefits and Limitations of OD.

3 a) Explain the Kurt – Lewin model of organizational change.

**OR**

b) Discuss the importance of teams and team work in organization development.

4 a) Explain the phases of OD programs.

**OR**

b) Discuss the steps in transforming an organization.

5 a) Briefly explain the classification of OD interventions.

**OR**

b) What is team building? Explain the Gestalt approach to team building.

6 a) What do you mean by Total Quality Management? How it ensures OD?

**OR**

b) Write a note on self-design systems and high performance work systems.

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